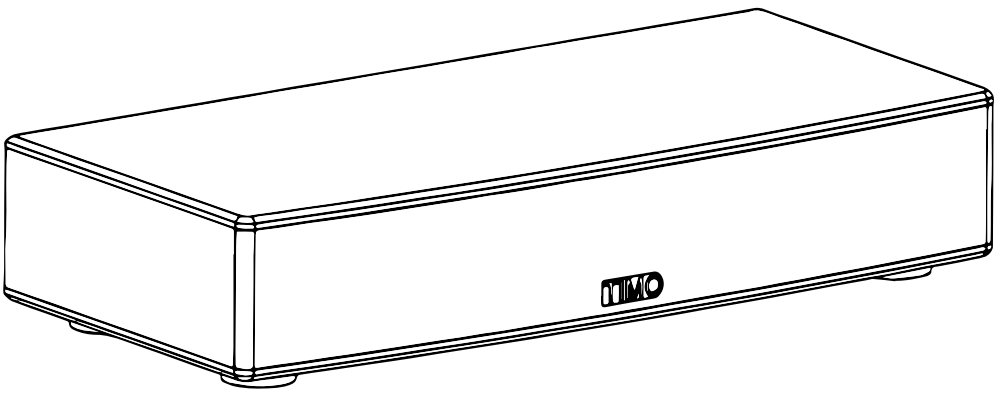
TIMO
LABORATORIES

TimoLabs AMOY I,
Model# TM-SS2020BT

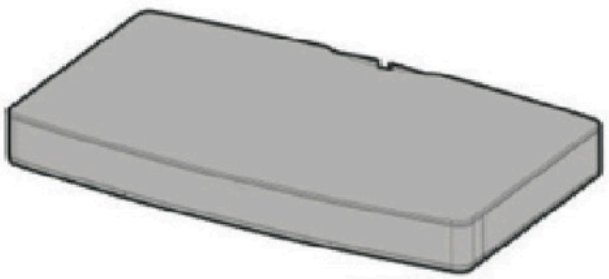
Soundbase/Sound Stand SYSTEM with BLUETOOTH



Quick Start Guide

GETTING STARTED

Your TimoLabs AMOY I TV sound system is designed to fit under televisions with screens up to 42". It delivers Bluetooth capability and superb acoustic performances that will greatly enhance your TV viewing experience. Carefully unpack the carton and confirm that you have all the parts shown here. If any of these parts is missing or damaged please contact TimoLabs directly.



Power Cord

Mini Jack to L/R Analog Stereo Audio Cable

Coaxial Digital Audio Cable

L/R Analog Stereo Audio Cable

Important

Carefully read the set-up instructions on page 4 and safety guidelines on page 11 before you set-up and use your AMOY I soundbase/sound stand sound system.To download the specifications for your sound system please visit www.timolabs.com/support.html

SETUP SOUND STAND SYSTEM

The AMOY I soundbase/sound stand system is designed for TVs or Monitors that weigh no more than 40lb (18kg) and have bases no wider than 20" (508mm) and no deeper than 10 1/4" (260mm). Most 42" TVs and smaller meet these requirements.

NOTE: Do NOT place a CRT type TV on this system, it is not designed for use with this type of TV

Placement Guidelines

The base of your TV should be centered on top of the system and must not hang over the sides. Allowing the base of your TV to hang over any edge of this speaker system increases the risk of tipping, which may result in injury.

CAUTION:

If your TV comes with an anti-tip device, install it according to the manufacturer's instructions and adjust the tether as instructed after placing the TV on top of the system. Installing an anti-tip device is recommended when using a TV with this product. If your TV did not come with an anti-tip device, you can get one from most retail suppliers.

SETUP SOUND STAND SYSTEM

If the TV base is too large
to fit on top of the system, place the sound system in another location such as an open shelf under the TV, but keep it close to your TV so the audio cable will reach. You also could mount your TV on the wall above the system.

If placing the sound system backed up to a wall
make sure there is at least one-inch of space between the wall and the rear of the system.

If placing the sound system in a cabinet
or on a shelf, position the front of the system as close as possible to the front edge of the shelf for optimum audio performance.

CAUTION:
With any placement of this product, make sure the ventilation openings on the rear panel are not blocked.

SETUP SOUND STAND SYSTEM

Connect one of the audio cables to your TV

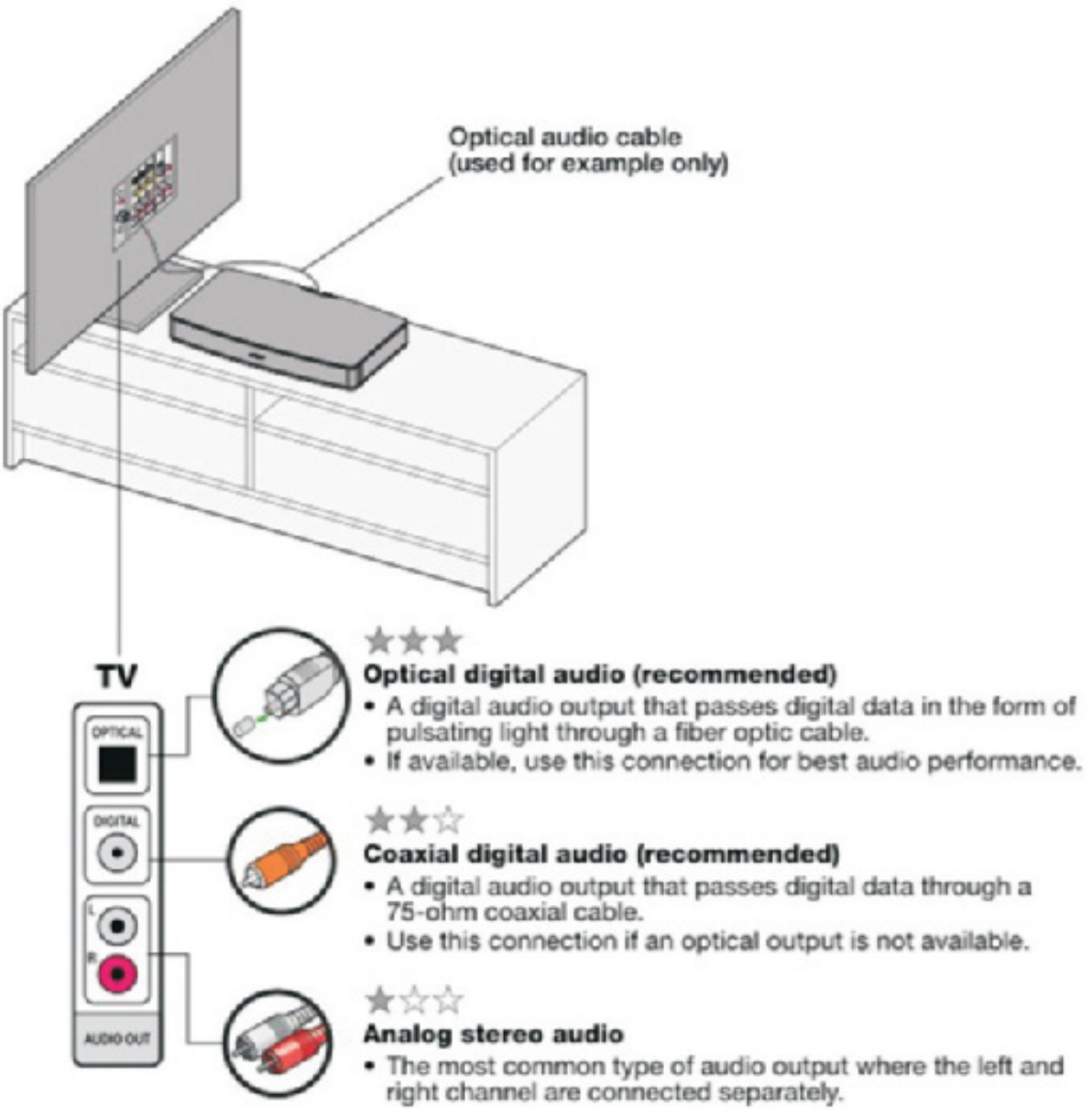
Most TVs today have three types of audio outputs (shown on the following page). For the best audio performance, always use the highest quality output available; optical being the first choice, coaxial second and analog third.

NOTE:
If you are using an optical cable, be sure to remove the protective plug cover. When inserting the plug into the connector, you may sense a slight resistance and additional pressure may be needed to get it to click securely in place.

Setup Bluetooth Connection

Switch on your AMOY I by pushing the Power button on the remote. Then push the Bluetooth button on the remote. The red LED display on the AMOY I will display 'BL' indicating that the speaker is ready for pairing. Choose "SS2020BT" in your mobile device for connection. (If a password is required, please enter 0000). Once connected, the red LED display will blink and you can start using your AMOY I wirelessly.

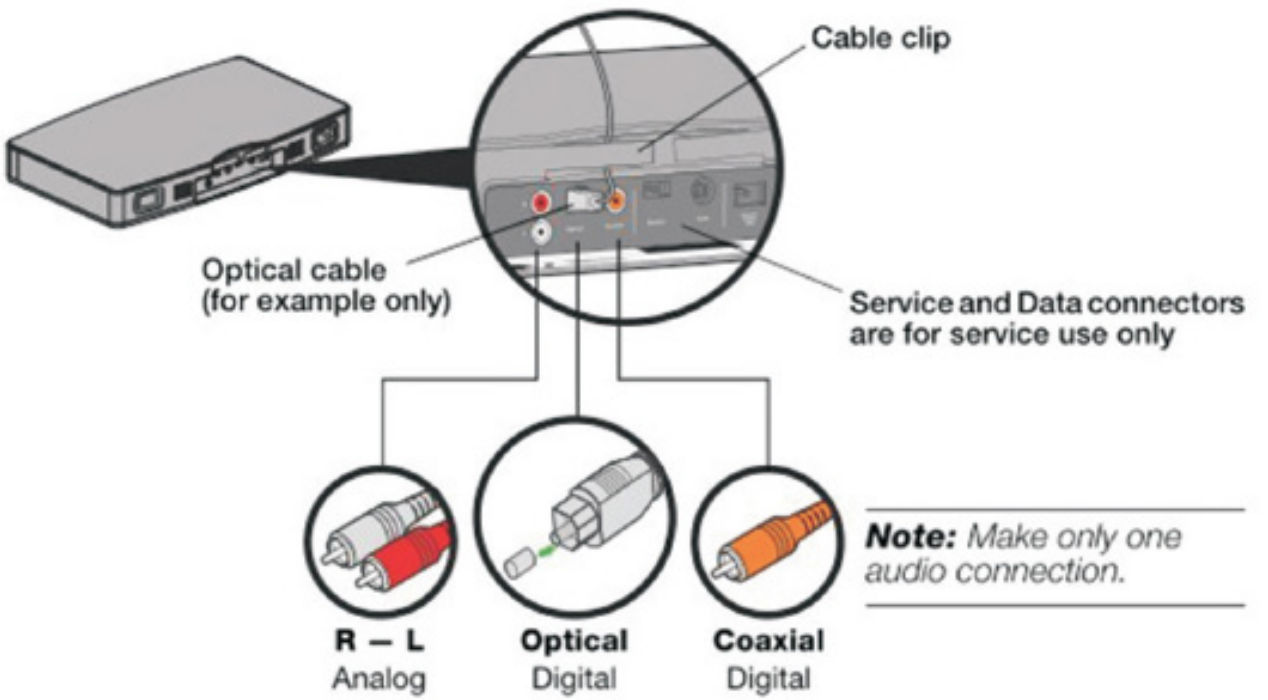
SETUP SOUND STAND SYSTEM


Optical audio cable
(used for example only)
TV
OPTICAL
DIGITAL
L
R
AUDIO OUT
★★★
Optical digital audio (recommended)
• A digital audio output that passes digital data in the form of pulsating light through a fiber optic cable.
• If available, use this connection for best audio performance.
★★☆
Coaxial digital audio (recommended)
• A digital audio output that passes digital data through a 75-ohm coaxial cable.
• Use this connection if an optical output is not available.
★☆☆
Analog stereo audio
• The most common type of audio output where the left and right channel are connected separately.

SETUP SOUND STAND SYSTEM

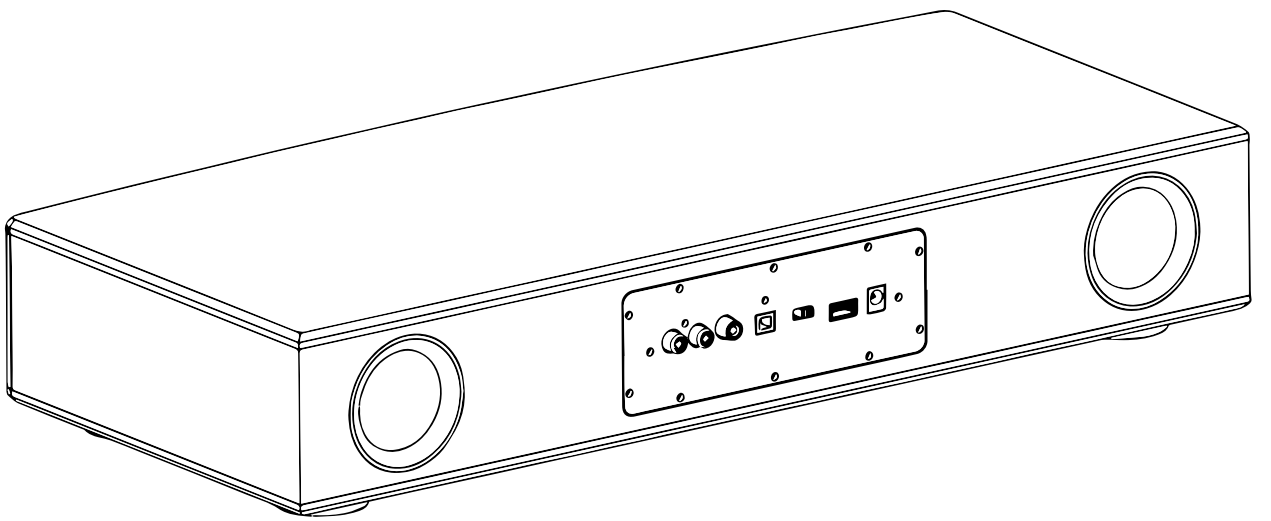
Plug the other end of your selected audio cable into the corresponding audio input on your sound system.

If you wish, you may slide the cable into the built in cable clip.



SETUP SOUND STAND SYSTEM

Plug one end of the included power cord into the DC input connector and the other end into a wall outlet. A moment fter turning the system on, the system emits two tones indicating that it is ready to use.



TURN SYSTEM ON

1. Press the power button you your remote
2. Turn on your TV
3. Turn off your TV's built-in speakers

To enjoy the full benefit of hearing TV Audio through your SS2020BT, the internal speakers on your TV should be turned off. Newer TV's usually have a set-up menu item for turning off speakers. Older TVs may have a speaker on/off switch on the read panel near the audio output connectors.

If you have a TV with a set-up menu, use the remote that came with your television to locate the menu item and set the TV speakers to off. If your TV does not have a menu setting for turning off the internal speakers, exit the audio menu and reduce the TV volume to its lowest setting.

If the rear panel of your TV has a speaker on/off switch on the rear panel, set it to the off position and adjust the volume to about 80% of the highest volume.

NOTE:
To confirm your TV speakers are off, press the Mute button on your SS2020BT and check that no sound is coming from the TV.

CARE AND SAFETY

Important Safety Instructions

1. Read these instructions
2. Keep these instructions
3. Heed all warnings
4. Follow all instructions
5. Do not use this apparatus near water
6. Clean only with a dry cloth
7. Do not block any ventilation openings
8. Install in accordance with the manufacturer's instructions
9. Do not install near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles and the point where they exit from the apparatus
11. Only use attachments / accessories specified by the manufacturer
12. Unplug this apparatus during lighting storms or when unused for long periods of time.
13. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in a way, such as power supply cord or plug is damaged, liquid has been spilled or objects fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

CARE AND SAFETY

FCC Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate audio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment to an outlet on a different circuit than the one to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CARE AND SAFETY

Please read this guide

Please take the time to follow the instructions in this owner's guide carefully. It will help you set-up and operate your system properly and enjoy its advanced features. Save this guide for future reference. All TimoLabs products must be used in accordance with local, state and federal regulations.

CAUTION
RISK OF ELECTRICAL SHOCK
DO NOT OPEN
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK,
DO NOT REMOVE COVER (OR BACK).
NO USER-SERVICEABLE PARTS INSIDE.
REFER SERVICING TO QUALIFIED PERSONNEL.

The lighting flash with arrowhead symbol within an equilateral triangle alerts the user to the presence of uninsulated, dangerous voltage within the system enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

The exclamation point within an equilateral triangle, as marked on the system, is intended to alert the user to the presence of important operating and maintenance instructions in this owner's guide.

CARE AND SAFETY

WARNING:

This product contains magnets which can be harmful to pacemaker wearers.

WARNING:

Contains small parts which may be a choking hazard. Not suitable for children under age 3.

WARNING:

Never place the equipment in an unstable location, it may fall, causing serious personal injury or death. May injuries, particularly to children can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer
- Only using furniture that can safely support the equipment
- Not placing the equipment on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the equipment to suitable support.
- Educating children about the dangers of climbing furniture to reach equipment or its controls.

If you doubt your ability to safely mount your television or set up this product, contact a professional installer for help.

WARNING:

Allowing children to push, pull or climb on a television connected to this equipment may cause it to tip over, possibly resulting in personal injury or death. For added safety and stability, be sure to secure the television using an anti-tip device.

CARE AND SAFETY

WARNING:

- To reduce the risk of fire or electrical shock, do not expose the product to rain or moisture.
- Do not expose this apparatus to dripping or splashing and do not place objects filled with liquids, such as vases, on or near the apparatus. As with any electronic products, use care not to spill liquids into any part of the system. Liquids can cause a failure and/or fire hazard.
- Do not place any naked flame sources, such as lighted candles, on or near the apparatus.

WARNING:

- Keep the remote control battery away from children. It may cause a fire or chemical burn if mishandled. Do not recharge, disassemble, heat above 100C (212F) or incinerate. Dispose of used batteries promptly. Replace only with a battery of the correct type and model number.
- Danger of explosion is possible if battery is incorrectly replaced. Replace only with an agency-approved (eg. UL) CR2032 or DL3032 3-volt lithium battery.

WARNING:

Make no modifications to the system or accessories. Unauthorized alterations may compromise safety, regulatory compliance and system performance, and may void the warranty.

CARE AND SAFETY

NOTE:

- The product must be used indoors. It is neither designed nor tested for use outdoors, in recreational vehicles, or on boats.
- The product label is located on the bottom or back of the product.
- Please dispose of used batteries properly, following any local regulations. Do not incinerate.

Names and Contents of Toxic or Hazardous Substances or Elements:

Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated Diphenylether (PBDE)
PCBs	X	O	O	O	O	O
Metal Parts	X	O	O	O	O	O
Plastic Parts	O	O	O	O	O	O
Speakers	X	O	O	O	O	O
Cables	X	O	O	O	O	O

O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement in SJ/T 11363-2006

X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials for this part is above the limit requirement in SJ/T 11363-2006

TROUBLESHOOTING

TV Base is too large to place on the system

- Place the sound system in another location such as an open shelf under the TV.
- If possible mount your TV on the wall above the sound system

No Sound

- Make sure the sound system is turned on and the power indicator is on (solid green)
- Make sure the sound system is not muted.
- Increase the volume
- Make sure the audio cable connection is correct and secure on the sound system and the TV.
- Make sure the TV is on and set to the correct input.
- If you are using a digital audio connection check that the TV's digital audio output is enabled. See your TV Owner's guide for more information.
- If a digital audio connection is not possible, use an analog stereo audio connection.
- If the sound system is connected to a TV output labeled VARIABLE (VAR) make sure the TV's internal speakers are turned off, the TV volume is turned up, and the TV is not muted.

Sound but no picture or sound and picture do not match

- Make sure the TV is turned on
- Make sure that the audio output on the TV is connected to the audio input on the sound system.

TROUBLESHOOTING

Remote control is inconsistent or does not work

- Check the battery to be sure it is installed properly or if it needs to be replaced. See “Replacing the remote battery”.
- Point the remote control at the sound system when you press a button.
- Check that the power indicator on the sound system flashes when you press the remote volume or mute button.

Sound is distorted

- Make sure cable connections are secure on the sound system and TV.
- If the sound system is connected to a TV output labeled VARIABLE (VAR) reduce the TV volume.

Sound is coming from the TV

- Turn off your TV’s internal speakers, or
- Turn the TV volume all the way down.

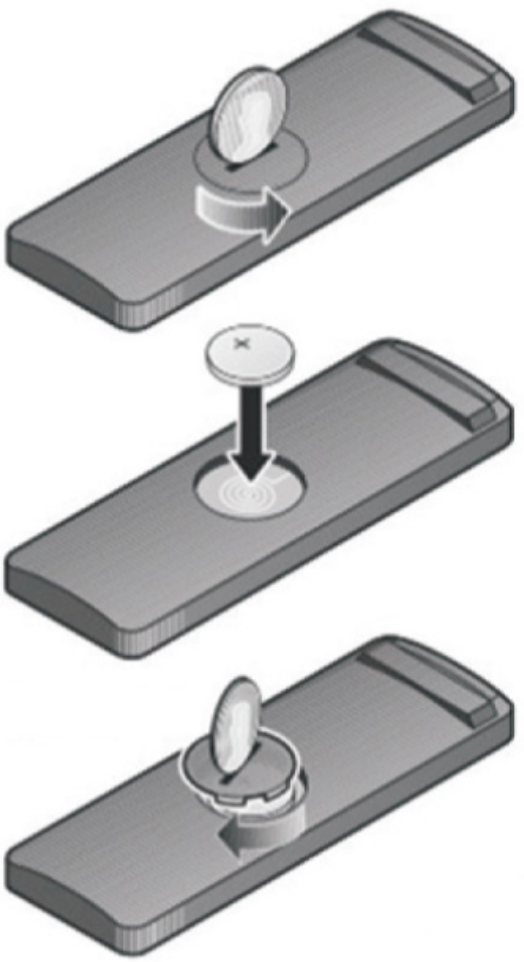
Red power indicator

- System error. Contact TimoLabs customer service.

REPLACING THE REMOTE BATTERY

When the remote stops operating or its range seems reduced, it is time to change the remote battery.

1. Using a coin, turn the battery cover slightly counter-clockwise.
2. Remove the cover and insert the new battery (CR2032 or DL2032) flat side up, with the plus (+) symbol in view.
3. Re-seat the cover and turn it clockwise to lock in place.



CLEANING

- You may clean the surface of the speaker with a soft, dry cloth.
- Do not use any sprays near the speaker. Do not use any solvents, chemicals or cleaning solutions containing alcohol, ammonia or abrasives.
- Do not allow liquids to spill into any openings.
- The speaker grille requires no special care, although you may carefully vacuum it with a brush attachment if necessary.

TECHINICAL INFORMATION

Power Rating

AC: 90-240V - 50/60Hz 50W
DC: 15V

Dimensions

L580 x W250 x H80 (mm)
L20 x W9.84 x H3.15 (inch)

Weight

10.1 lb
4.6 kg

WARRANTY

For TM-SS2020BT
Including those Sold within North America

TimoLabs warrants this product to be free from defects in material and workmanship for a period of **TWELVE MONTHS** after the original date of consumer purchase. During this period, TimoLabs will, at its option, either repair the defective product with new or rebuilt parts, or replace it with a new or rebuilt product at no charge except as *stated below. The parts or products that are replaced become the property of TimoLabs. In the USA to obtain service under this limited warranty, contact support@timolabs.com for the name of the Authorized Service Center (ASC). Deliver the product freight pre-paid, along with the dated proof of purchase, to the TimoLabs ASC.

- Pack it in its original shipping container (or equivalent)
- Insure it (or assume the risk of loss/damage during shipment)
- Include proof of purchase
- Pay all shipping charges

WARRANTY

TimoLabs is not responsible for damage to inbound product that was not properly packaged. TimoLabs will pay for the return shipment charges within the USA, but is NOT responsible for any costs shipping across international borders. If the unit is found not to be defective, the unit will be shipped back at the owner's expense. In the USA or Canada, please contact TimoLabs customer service at support@timolabs.com. This limited warranty does not cover any losses or damages that occur as a result of:

- Shipping or improper installation or maintenance
- Misuse
- Neglect
- Adjustment by non-authorized sources
- Any cause other than ordinary usage
- Repair, modification, installation of options or parts by anyone other than an TimoLabs ASC
- Improper environment
- Excessive or inadequate heating or air conditioning or electrical power failures, surges, or irregularities

This one year warranty does not cover any of the products firmware or hardware that you or any third party have modified or altered; you bear the sole responsibility and liability for any such modification or alteration.

WARRANTY

ALL EXPRESSED AND IMPLIED WARRANTIES FOR THIS PRODUCT (INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURAION TO A PERIOD OF **ONE (1) YEARS** FOR PARTS AND LABOR FROM THE ORIGINAL DATE OF CONSUMER PURCHASE. NO WARRANTIES (EITHER EXPRESSED OR IMPLIED) APPLY AFTER THIS PERIOD. IN THE UNITED STATES OF AMERICA, SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. TIMOLABS OBLIGATIONS AND YOUR REMEDIES HEREUNDER ARE SOLELY AND EXCLUSIVELY AS STATES HERE. **TimoLabs** LIABILITY, WHETHER BASED ON CONTRACT, TORT, WARRANTY, STRICT LIABILITY, OR OTHER THEORY, SHALL NOT EXCEED THE PRICE OF THE INDIVIDUAL UNIT WHOSE DEFECT OR DAMAGE IS THE BASIS OF THE CLAIM. IN NO EVENT SHALL **TimoLabs** BE LIABLE FOR ANY LOSS OF PROFITS, LOSS OF USE OR FACILITIES OR EQUIPMENT OR OTHER INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGE. IN THE UNITED STATES OF AMERICA, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUNTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

For Customer Service, please contact support@timolabs.com
or visit www.timolabs.com

TIMO
LABORATORIES